

Wessex and Channel Islands CAMRA

Consumer guidelines regarding alcohol takeaways in England (first draft)

The compliance bits

- You cannot, under any circumstances, enter an on-licensed premises during lockdown.
- There is one exception and that is if the premises also has an off sales licence **AND has re-configured the operation** such that they are like an actual off licence. *If you are an operator who is considering this, please consult with your trade bodies and licensing first as it may be easier to put your 'shop' online and operate as below.*
- There are no 'tasters' under any circumstances.
- You are only allowed to meet with one other person outside, so you can't collect in a group.
- Drinks cannot and must not be supplied in open containers, so please don't ask.
- You cannot use nearby seating or park spaces for consumption – take it home!
- You cannot make or change an order in person.
- Collection times must be no earlier than 5am and no later than 10pm

The good bits

- Delivery services continue as before and you may find that more of your favourite outlets are offering home delivery.
- You can pre-order drink and/or food from Pubs and Social Clubs that are offering a Collection service.
- Orders can be placed via a website, social media, text message, over the telephone or in writing.
- Payment can either be made up front or on collection outside the premises.
- Operators, if a customer is paying by card, please ensure your card payment machines are configured for "cardholder not present" transactions and/or operate at the collection point outside your premises.
- People are allowed out for exercise and to collect food, drink or other goods which have been ordered from a business for yourself, those in the same household, vulnerable persons, or persons in the same household as a vulnerable person.

Help from CAMRA

The **Brew2You** website and free mobile app is an **online shop and payment platform** for pubs, social clubs and breweries to use during lockdown. It can be used for both **deliveries and collections**. The cost for businesses is just £2 per month with no charge if there are no sales in that month. You basically have nothing to lose. <https://brew2you.co.uk/>

E & O E (Errors and omission excepted).